



Product Registration

User Manual

UM0094_3



Foreword

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Document Control

| Issue | Date Issued | Change Summary | Issued by |
|-------|--------------------------------|--|-----------|
| 1 | 27 th November 2015 | Initial release | GFH |
| 2 | 15 th December 2015 | Activate and Deactivate and document control added | GFH |
| 3 | 21 st June 2015 | Design update and website link added to page 1 | GFH |




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1 Introduction

The EXgarde Product Registration Website has been developed to improve the product registration process and can be found at <https://tdsi-product-registration.com>.

Key features of the website are:

-  Manage products of different site
-  Register serial numbers
-  Deactivate products

2 Register

Before you are able to login to the TDSi product registration website you will need to register. To do this click on the Click here link.

Login.

Enter your details to log in

Email Address:

Password:

☐ RememberMe [Forgotten Password?](#)

Not yet registered [Click here](#)

Complete the Registration form and click on the Register button

Register.

Enter your details to register.

Registration Form

First Name:

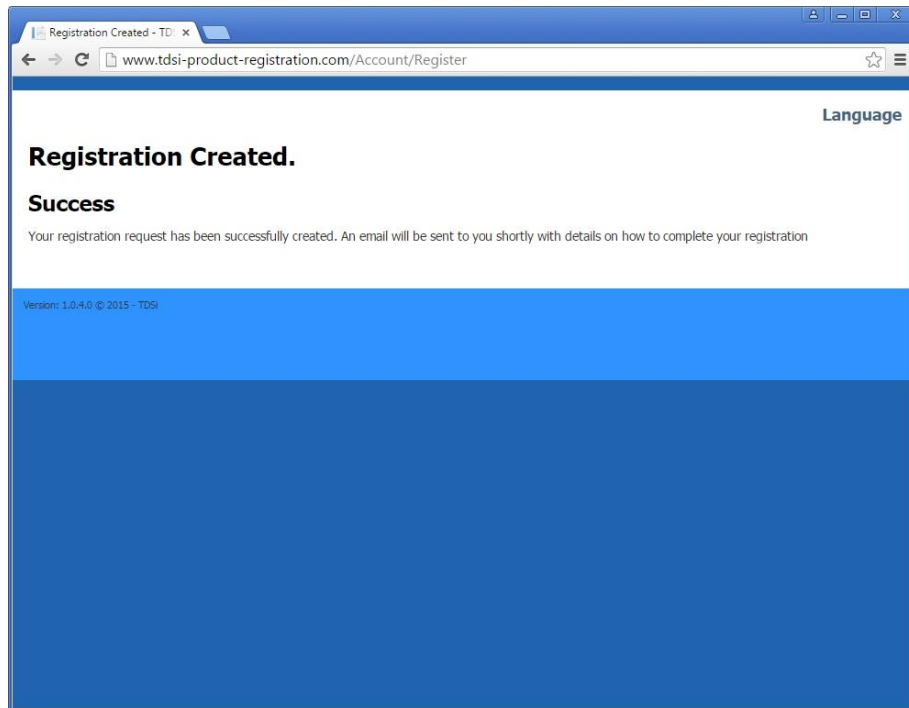
Last Name:

Email Address:

Confirm Email Address:

Company Name:

You will be presented with a confirmation window indicating an email will be sent to the specified email address.



Once you have received the email follow the instructions and click on the link, this will return you to the product registration website to complete the registration process.

Complete Registration

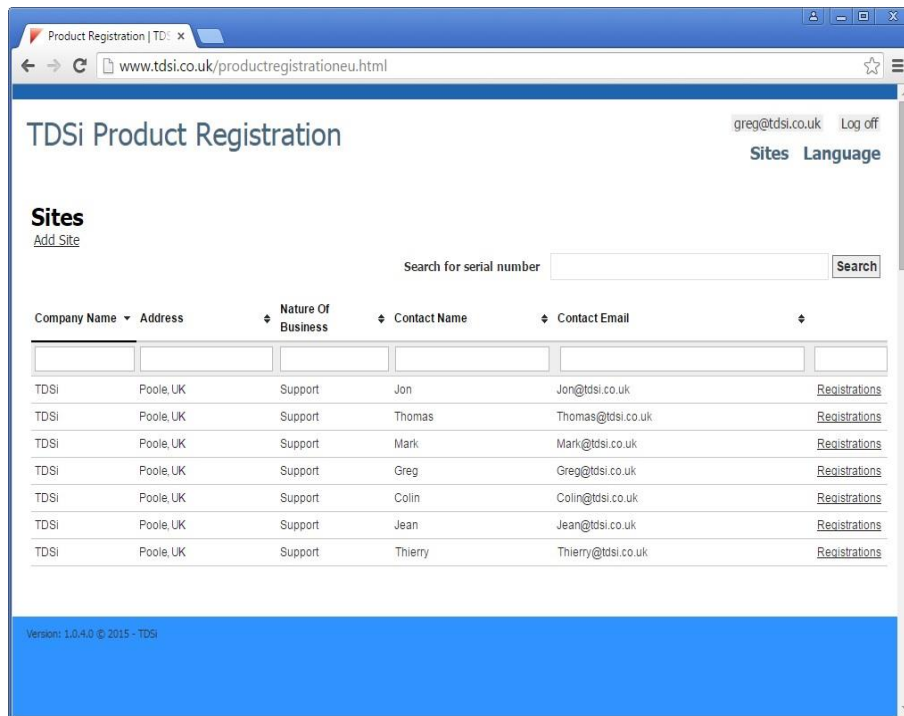
Please enter the details to complete your registration.

| | |
|--|----------------------|
| Email Address: | <input type="text"/> |
| Company Name: | <input type="text"/> |
| New Password (Leave blank to remain the same): | <input type="text"/> |
| Confirm Password: | <input type="text"/> |
| <input type="submit" value="Submit"/> | |

Complete the form and click on the submit button.
You will now be able to login to the TDSi product registration website.

3 Managing Sites

Once you have logged in correctly, you will be presented with the TDSi Product Registration main page. Here you will be able to view your registered site, search for serial numbers and add addition sites.



Product Registration | TDSi

www.tdsi.co.uk/productregistrationneu.html

greg@tdsi.co.uk Log off

Sites Language

Sites

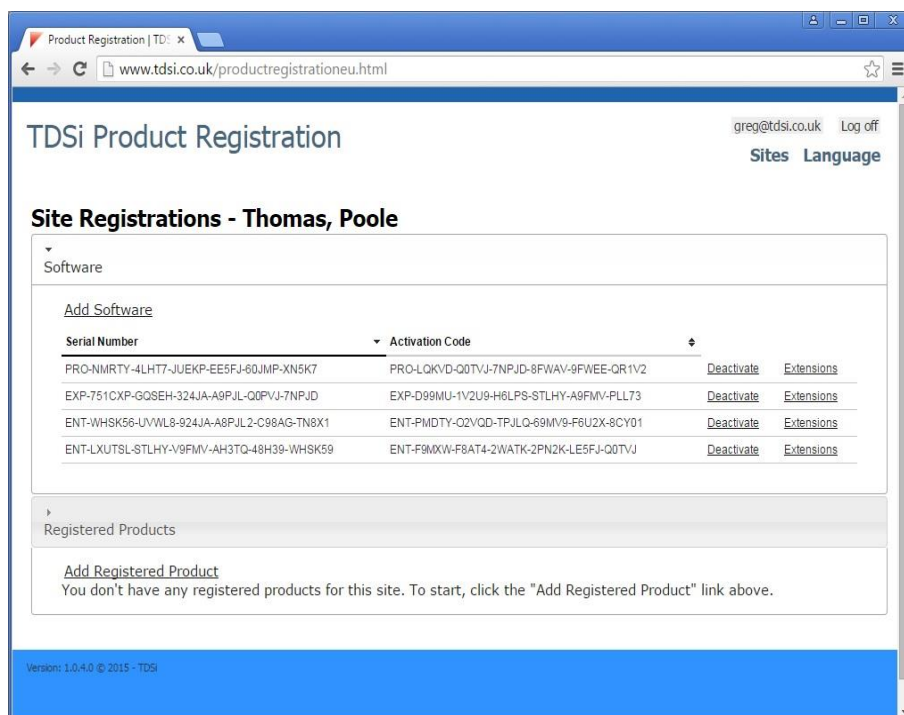
[Add Site](#)

Search for serial number

| Company Name | Address | Nature Of Business | Contact Name | Contact Email | |
|--------------|-----------|--------------------|--------------|--------------------|-------------------------------|
| TDSi | Poole, UK | Support | Jon | Jon@tdsi.co.uk | Registrations |
| TDSi | Poole, UK | Support | Thomas | Thomas@tdsi.co.uk | Registrations |
| TDSi | Poole, UK | Support | Mark | Mark@tdsi.co.uk | Registrations |
| TDSi | Poole, UK | Support | Greg | Greg@tdsi.co.uk | Registrations |
| TDSi | Poole, UK | Support | Colin | Colin@tdsi.co.uk | Registrations |
| TDSi | Poole, UK | Support | Jean | Jean@tdsi.co.uk | Registrations |
| TDSi | Poole, UK | Support | Thierry | Thierry@tdsi.co.uk | Registrations |

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The registered sites will automatically be displayed when you log in. You can view registered software from each of the sites by clicking on the Registrations link to the left of each site.



Product Registration | TDSi

www.tdsi.co.uk/productregistrationneu.html

greg@tdsi.co.uk Log off

Sites Language

Site Registrations - Thomas, Poole

Software

[Add Software](#)

| Serial Number | Activation Code | | |
|---|---|----------------------------|----------------------------|
| PRO-NMRTY-4LHT7-JUEKP-EE5FJ-60JMP-XN5K7 | PRO-LOKVD-Q0TVJ-7NPJD-8FWAV-9FWEE-QR1V2 | Deactivate | Extensions |
| EXP-751CXP-GQSEH-324JA-A9PJL-Q0PVJ-7NPJD | EXP-D99MU-1V2U9-H6LP8-STLHY-A9FMV-PLL73 | Deactivate | Extensions |
| ENT-WHSK56-UVWL8-924JA-A8PJL-2C98AG-TN8X1 | ENT-PMDTY-Q2VQD-TPJLQ-69MV9-F6U2X-8CY01 | Deactivate | Extensions |
| ENT-LXUTSL-STLHY-V9FMV-AH3TQ-48H39-WHSK59 | ENT-F9MXW-F8AT4-2WATK-2PN2K-LE5FJ-Q0TVJ | Deactivate | Extensions |

Registered Products

[Add Registered Product](#)

You don't have any registered products for this site. To start, click the "Add Registered Product" link above.

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To add a new site, select the Add site link. Here you will be able to enter details of the new site. Click add when you have completed the form.

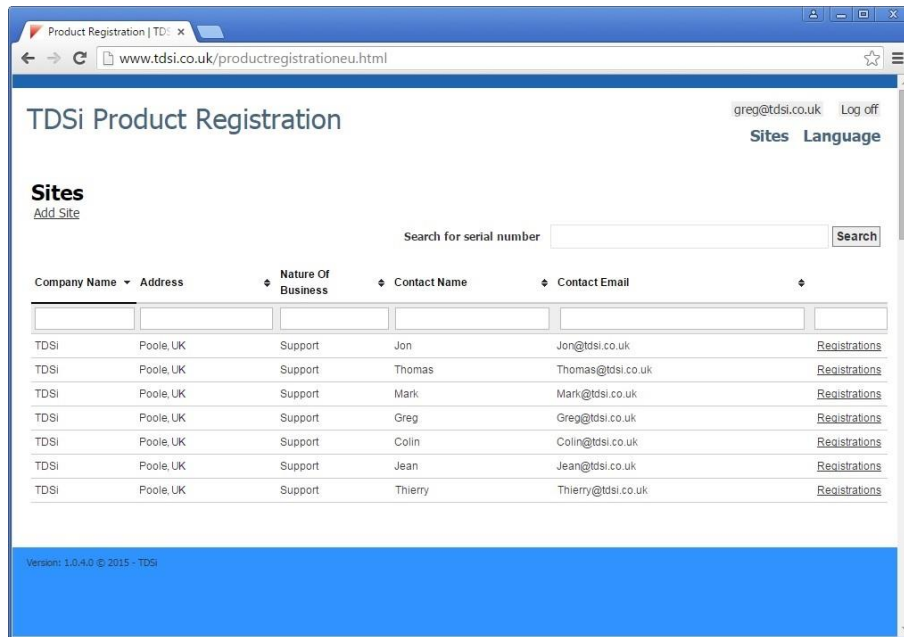
The screenshot shows the 'TDSi Product Registration' web application. The browser address bar displays 'www.tdsi.co.uk/productregistrationeu.html'. The user is logged in as 'greg@tdsi.co.uk' with a 'Log off' link. The page has a 'Sites' tab selected, and a 'Language' link is visible. The main content area is titled 'Sites' with an 'Add Site' link. Below this is a table with columns 'Company Name' and 'Address'. The table contains six rows, all with 'TDSi' as the company name and 'Poole, UK' as the address. To the right of the table is a 'Search' button. An 'Add Site' modal form is open in the center of the screen. This form contains the following fields: 'Company Name', 'Address', 'Nature Of Business', 'Site Contact Name', and 'Site Contact Email'. Each field has a corresponding text input box. At the bottom of the modal is an 'Add' button. The footer of the page shows 'Version: 1.0.4.0 © 2015 - TDSi'.

| Company Name | Address |
|--------------|-----------|
| TDSi | Poole, UK |
| TDSi | Poole, UK |
| TDSi | Poole, UK |
| TDSi | Poole, UK |
| TDSi | Poole, UK |
| TDSi | Poole, UK |

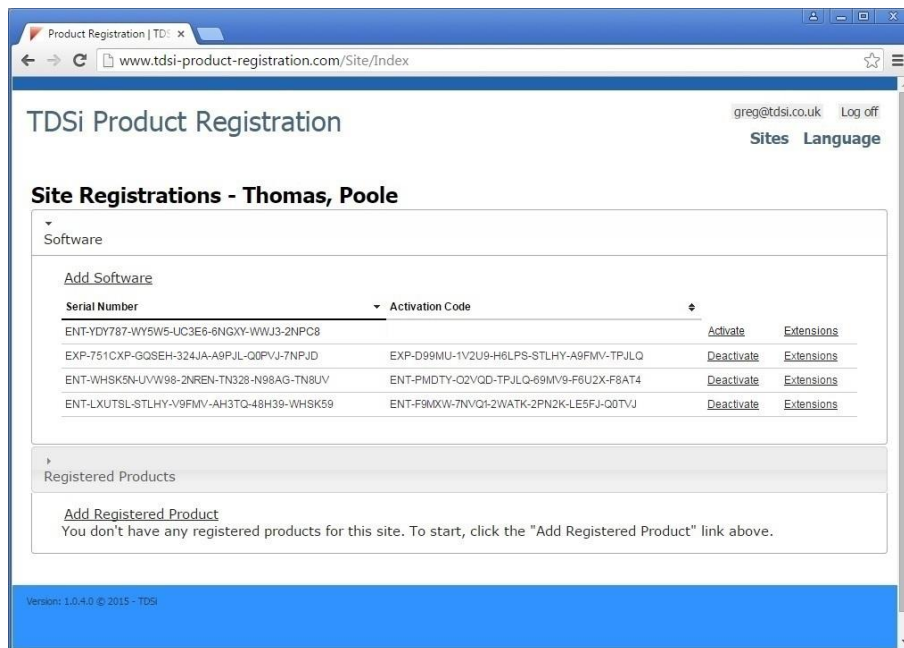
Add Site
Company Name:
Address:
Nature Of Business:
Site Contact Name:
Site Contact Email:
Add

4 Activate Software

Once your sites have been set up you can add software to each site.

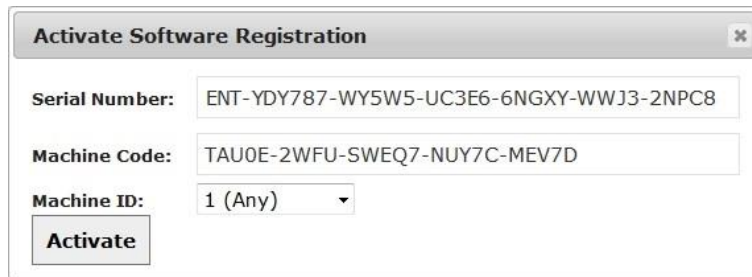


To add software to each site, click on the Registrations link relevant to the site.



In the Site Registrations window, you will need to click on the Add Software button to begin the process.

The window below will pop up and required the Serial number from the spine of the EXgarde Software package and Machine Code from the product activation window.



Activate Software Registration

Serial Number: ENT-YDY787-WY5W5-UC3E6-6NGXY-WWJ3-2NPC8

Machine Code: TAU0E-2WFU-SWEQ7-NUY7C-MEV7D

Machine ID: 1 (Any)

Activate

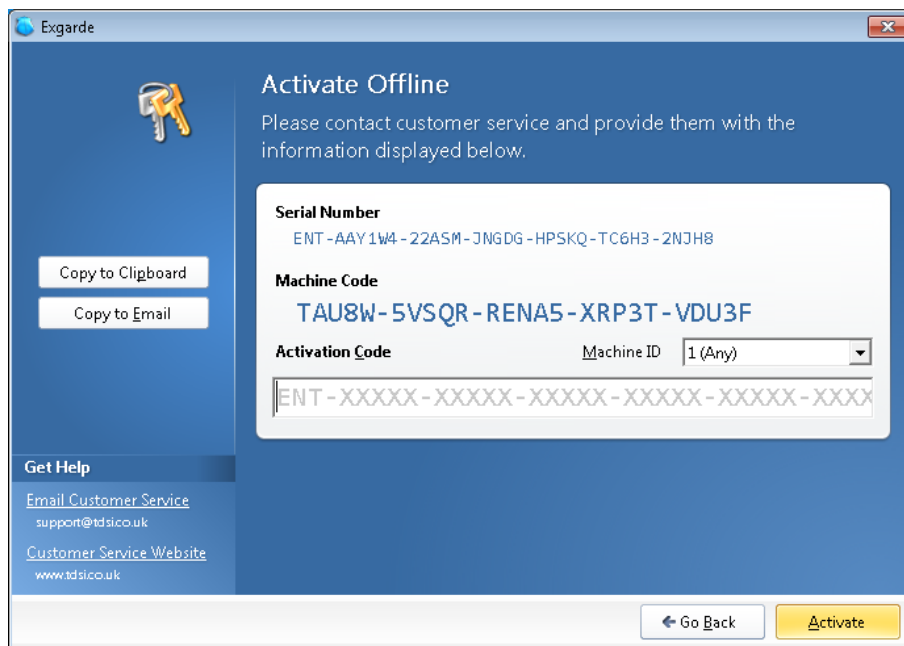
Click activate to complete the process.

A small window will pop up, containing the Activation code. This will need to be copied in to the EXgarde activation window.



Activation ...

Activation Code: ENT-NE2YU-HFE6A-AXQMV-RYN8L-SMSXV-9FHV7



Exgarde

Activate Offline

Please contact customer service and provide them with the information displayed below.

Serial Number
ENT-AAY1W4-22ASM-JNGDG-HPSKQ-TC6H3-2NJH8

Machine Code
TAU8W-5VSQR-RENA5-XRP3T-VDU3F

Activation Code **Machine ID** 1 (Any)

ENT-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX-XXXXX

Get Help

[Email Customer Service](mailto:support@tdsico.uk)
support@tdsico.uk

[Customer Service Website](http://www.tdsico.uk)
www.tdsico.uk

Copy to Clipboard

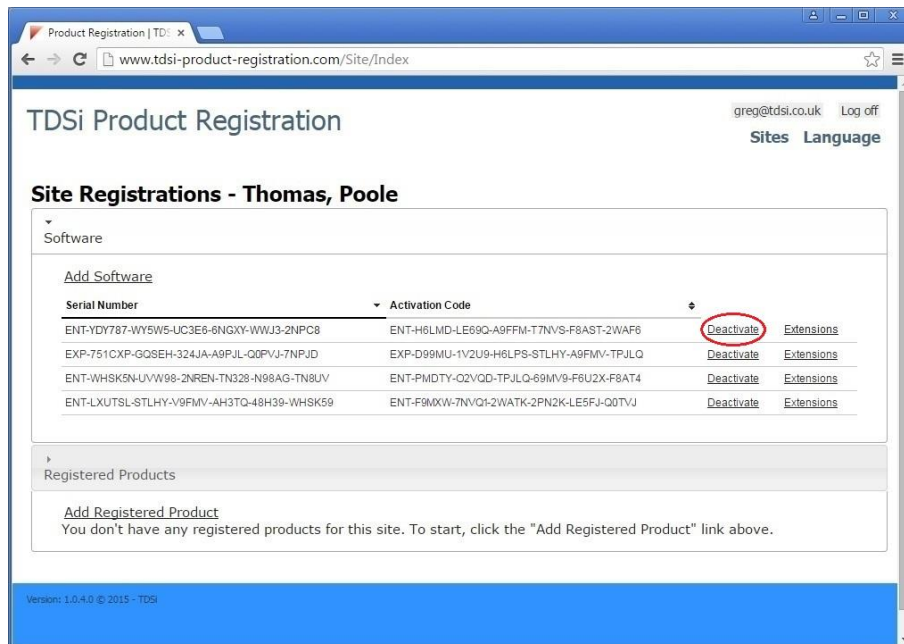
Copy to Email

Go Back **Activate**

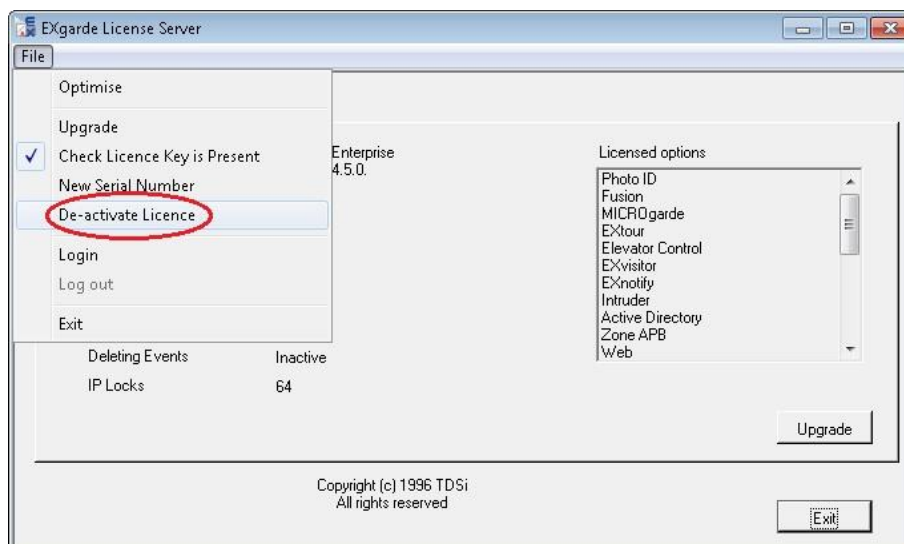
Once you have entered the Activation code, click the Activate button.

5 Deactivate Software

TDSi recommend deactivating software in cases where the EXgarde software is being move from one machine to another. To do this click on the deactivate link to the right of the serial number to open the deactivation window.



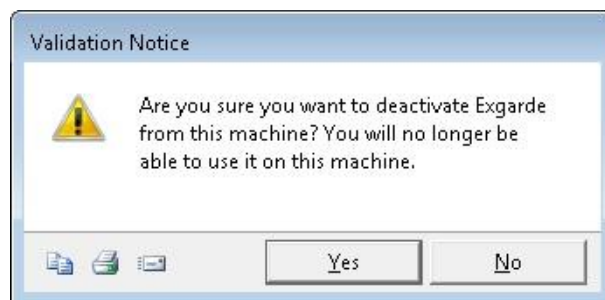
The deactivation code is obtained via the Licence server. Select File and scroll down to De-activate Licence to open the deactivation window.



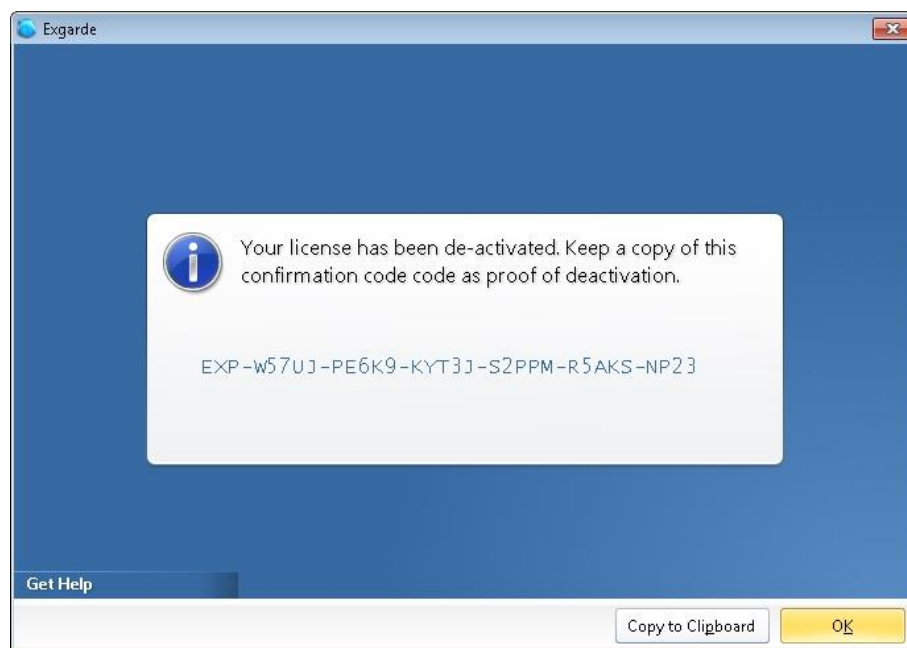
Click on the Deactivate button at the bottom of the window to start the process



You will then be presented with a conformation window. Click yes to continue.



A new window will open containing the Deactivation code.



Deactivate Software

Copy the deactivation code and past it in to the Deactivation code box and then enter the date and click Deactivate.

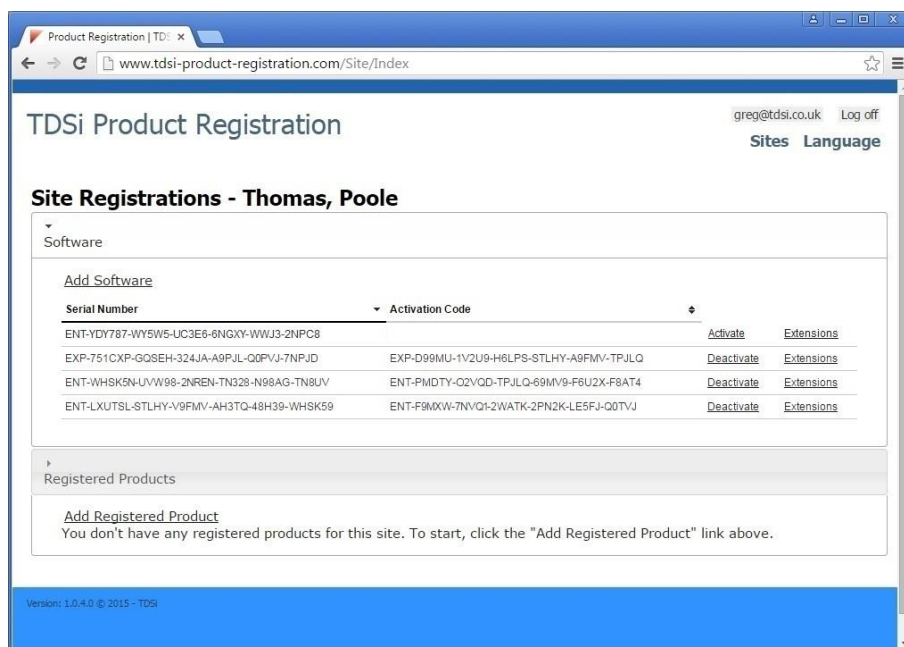


A dialog box titled "Deactivate Software Registration" with a close button (X) in the top right corner. It contains two input fields: "Deactivation Code" with the value "EXP-D5WV1-HY72X-14WY" and "Deactivation Date" with the value "12/02/2015". Below these fields is a button labeled "Deactivate".

A new window will confirm the deactivation was completed successfully.



The recently deactivated licence will now be displayed in the Site registrations window with the Activate link visible.

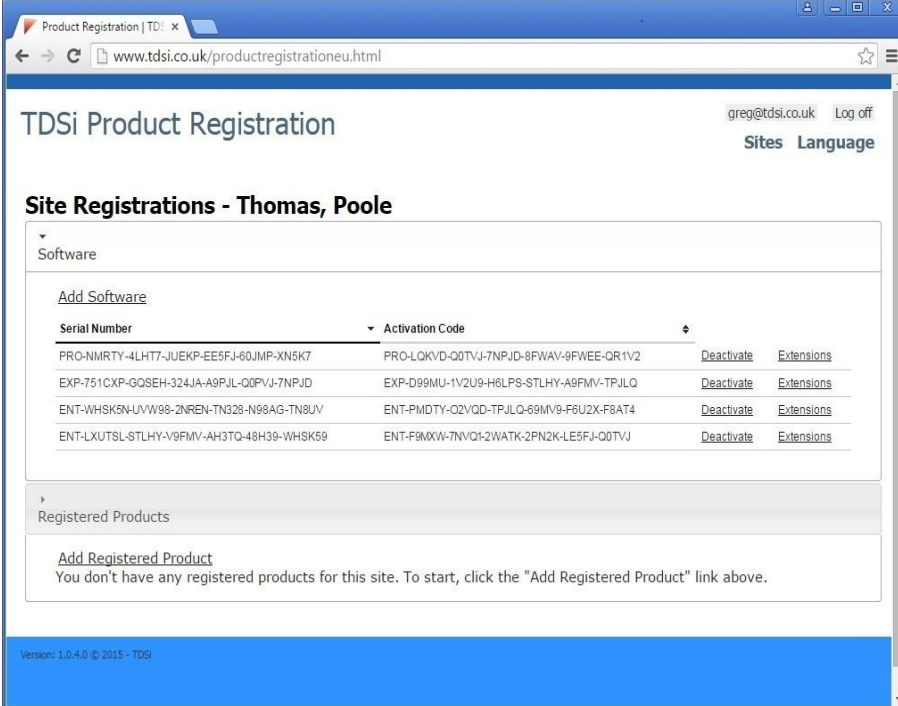


A screenshot of the TDSi Product Registration website. The page title is "TDSi Product Registration". The user is logged in as "greg@tdsi.co.uk" and can "Log off". There are links for "Sites" and "Language". The main section is "Site Registrations - Thomas, Poole". Under the "Software" tab, there is a table of registered software with columns for "Serial Number", "Activation Code", "Activate", and "Extensions". The table contains four rows of data. Below the table, there is a section for "Registered Products" with a link to "Add Registered Product" and a message: "You don't have any registered products for this site. To start, click the 'Add Registered Product' link above." The footer shows "Version: 1.0.4.0 © 2015 - TDSi".

| Serial Number | Activation Code | Activate | Extensions |
|---|---|----------------------------|----------------------------|
| ENT-YDY787-WY5W5-UC3E8-6NGXY-WWJ3-2NPC8 | | Activate | Extensions |
| EXP-751CXP-GQSEH-324JA-A9PJL-Q0PVJ-7NPDJ | EXP-D99MU-1V2U9-H6LPS-STLHY-A9FMV-TPJLQ | Deactivate | Extensions |
| ENT-WHSK5N-UVW98-2NREN-TN328-N98AG-TN8UV | ENT-PMDDY-Q2VGD-TPJLQ-69MV9-F6U2X-F8AT4 | Deactivate | Extensions |
| ENT-LXUTSL-STLHY-V9FMV-AH3TQ-48H39-WHSK59 | ENT-F9MXW-7NVQI-2WATK-2PN2K-LE5FJ-Q0TVJ | Deactivate | Extensions |

6 Extensions

To enable additional features of your EXgarde software please contact TDSi sales with your requirements. Once the extension order has been processed the serial number on your site will be updated. You will need to then click on the Extension link associated with the serial number to view the new extension.



TDSi Product Registration

greg@tdsi.co.uk Log off
Sites Language

Site Registrations - Thomas, Poole

Software

[Add Software](#)

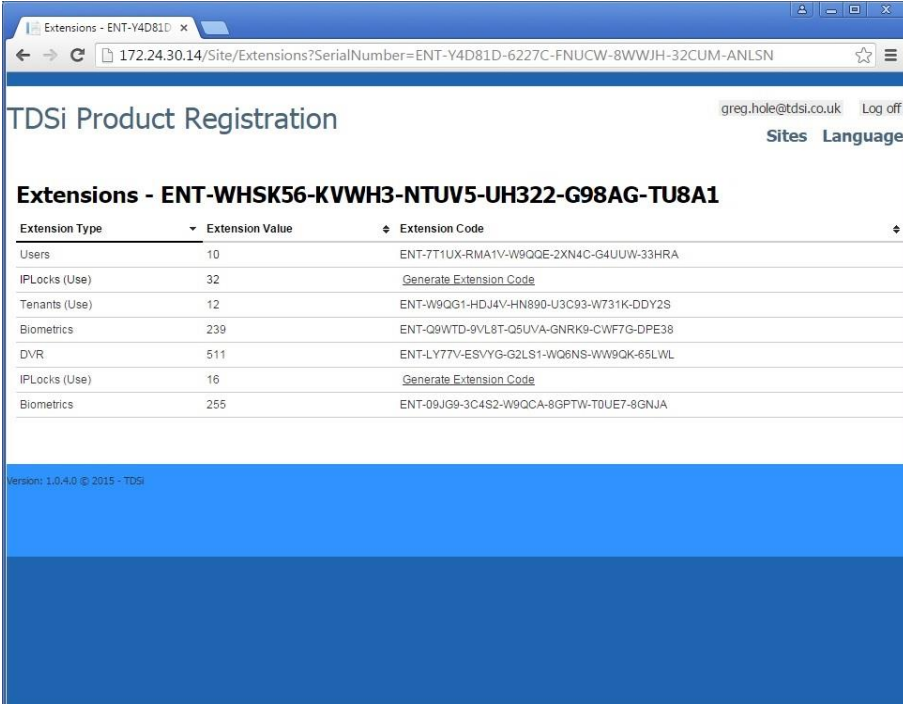
| Serial Number | Activation Code | Deactivate | Extensions |
|---|---|----------------------------|----------------------------|
| PRO-NMRTY-4LHT7-JUEKP-EE5FJ-60JMP-XN5K7 | PRO-LOKVD-Q0TVJ-7NPJD-8FWAV-9FWEE-QR1V2 | Deactivate | Extensions |
| EXP-751CXP-GQSEH-324JA-A9PJL-Q0PVJ-7NPJD | EXP-D99MU-1V2U9-H6LP8-STLHY-A9FMV-TPJLQ | Deactivate | Extensions |
| ENT-WHSK5N-UVW98-2NREN-TN328-N98AG-TN8UV | ENT-PMDTY-Q2VQD-TPJLQ-69MV9-F6U2X-F8AT4 | Deactivate | Extensions |
| ENT-LXUTSL-STLHY-V9FMV-AH3TQ-48H39-WHSK59 | ENT-F9MXW-7NVQI-2WATK-2PN2K-LE5FJ-Q0TVJ | Deactivate | Extensions |

Registered Products

[Add Registered Product](#)
You don't have any registered products for this site. To start, click the "Add Registered Product" link above.

Version: 1.0.4.0 © 2015 - TDSi

In the Extensions window you will be able to view all the current and any newly generated extensions.



TDSi Product Registration

greg.hole@tdsi.co.uk Log off
Sites Language

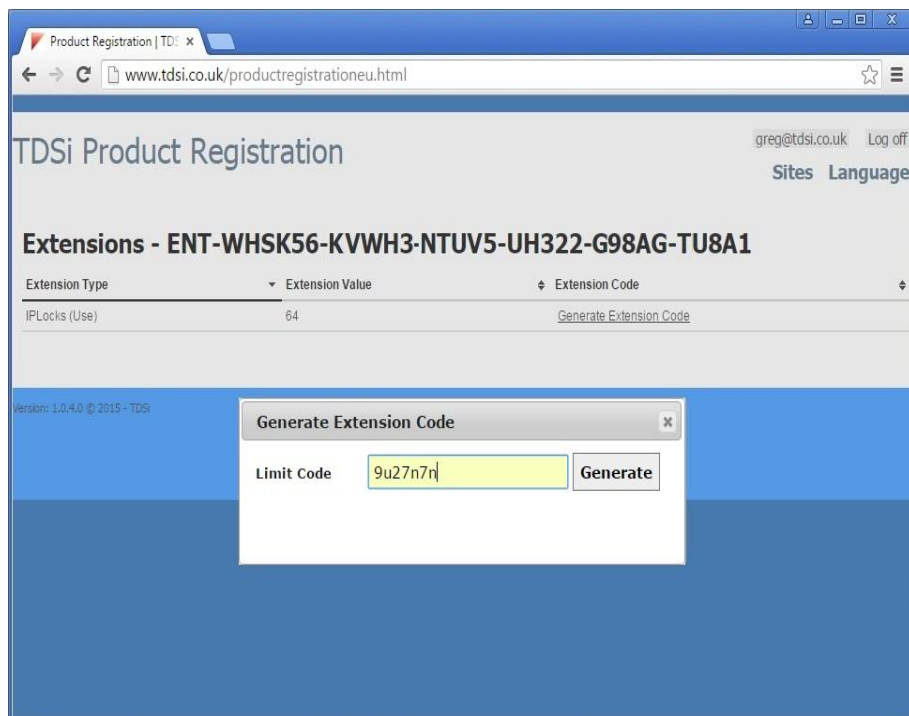
Extensions - ENT-WHSK56-KVWH3-NTUV5-UH322-G98AG-TU8A1

| Extension Type | Extension Value | Extension Code |
|----------------|-----------------|---|
| Users | 10 | ENT-7T1UX-RMA1V-W9QOE-2XN4C-G4UUW-33HRA |
| IPLocks (Use) | 32 | Generate Extension Code |
| Tenants (Use) | 12 | ENT-W9QG1-HDJ4V-HN890-U3C93-W731K-DDY2S |
| Biometrics | 239 | ENT-Q9WTD-9VL8T-Q5UVA-GNRK9-CWF7G-DPE38 |
| DVR | 511 | ENT-LY77V-ESVYG-G2LS1-WQ6NS-WW9QK-65LWL |
| IPLocks (Use) | 16 | Generate Extension Code |
| Biometrics | 255 | ENT-09JG9-3C4S2-W9QCA-8GPTW-T0UE7-8GNJA |

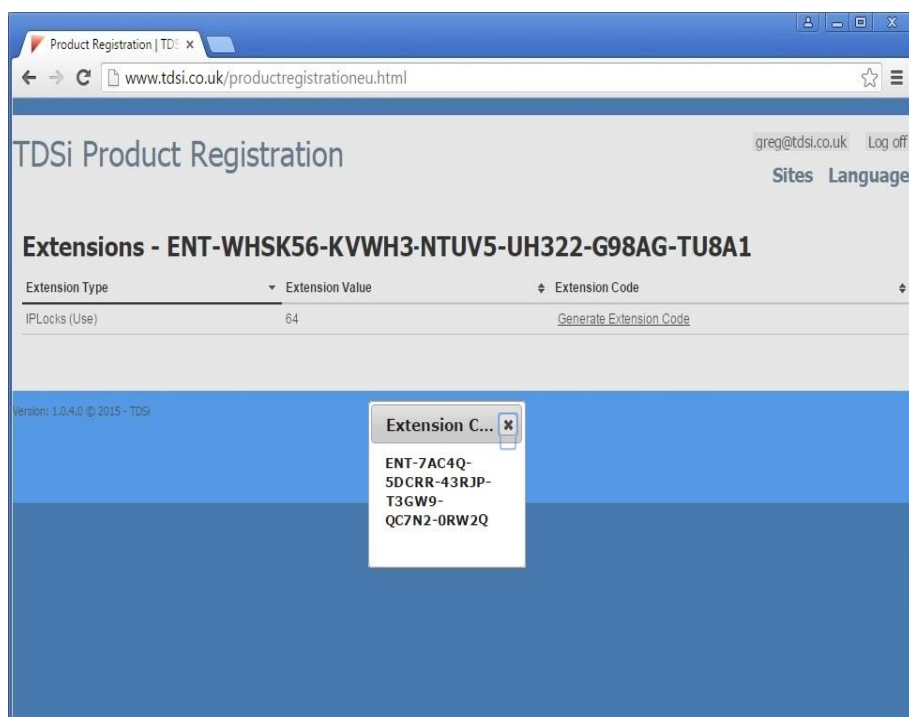
Version: 1.0.4.0 © 2015 - TDSi

Extensions

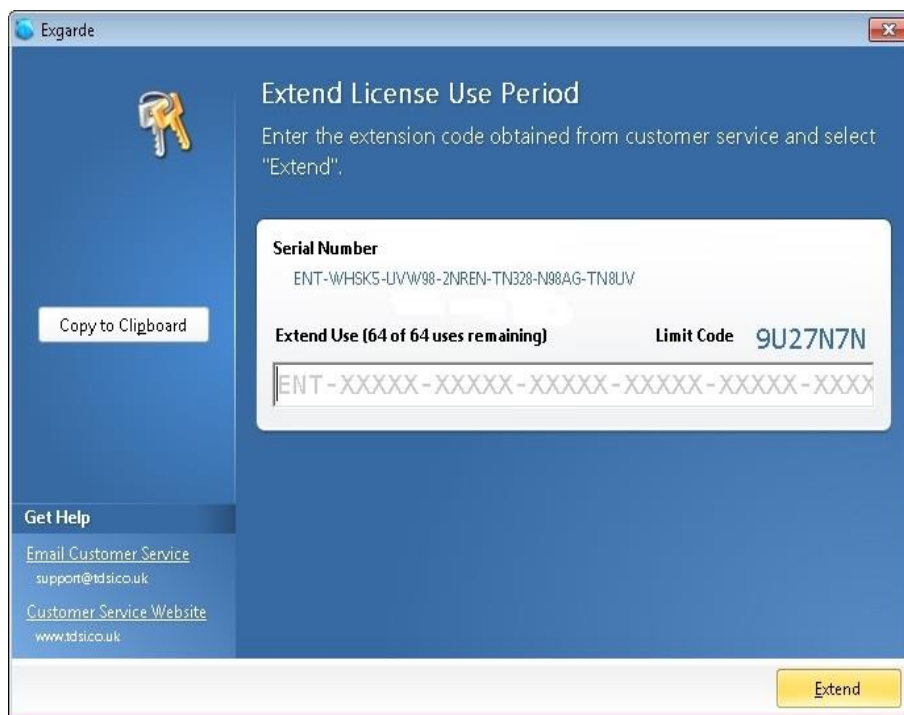
To activate a new extension, click on the Generate Extension Code. This will open a new window allowing you to enter the Limit code.



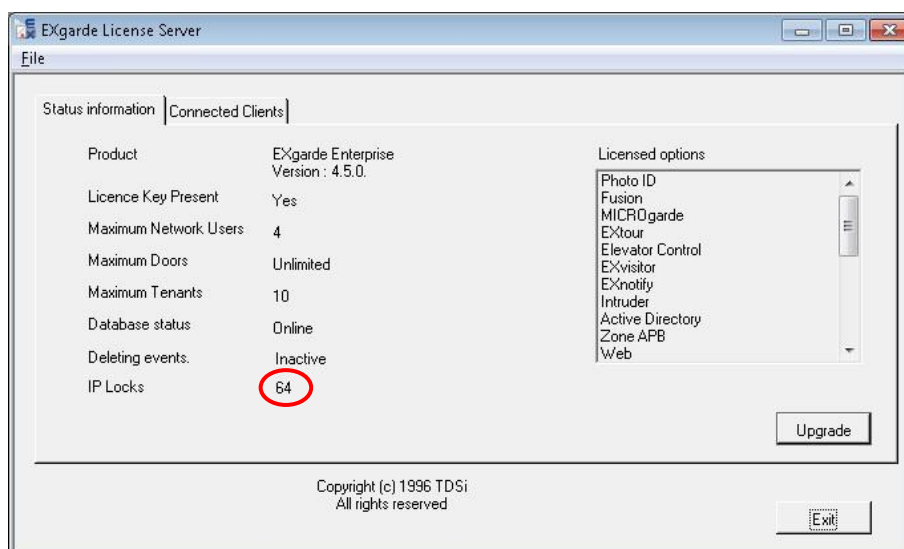
Once you have entered your limit code click generate. A new window will pop up with the extension code.



You can now enter the new extension code into the EXgarde Licence server upgrades window.



The EXgarde licence sever will now be updated, in this example showing 64 IP Locks.



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Because everyone deserves peace of mind

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