

# EXchange

## A Guide to the Scheme

### *What is the Scheme?*

EXchange is an initiative that allows you to register TDSi S-Series door control units to be returned to us. You will receive a 25% buy-back credit against the purchase cost of a new EX-Series door control unit that is used to directly replace it.

### *Why are we running the scheme?*

TDSi shipped the last S-Series door controller back in 2003 and while we have endeavoured to support the product since, we have now reached a point where spares and components are no longer available. As a result we are no longer able to supply spare assemblies. However now is an excellent opportunity to upgrade any S-Series controllers to EX-series controllers before support for the S-Series product ceases.

Please note that all support for the S-Series range of door controllers and Ultragard (all versions) will end on the 31<sup>st</sup> July 2011.

### *What products are covered by the scheme?*

Series 2 and Series 4 (both analogue and digital versions) are all covered under this scheme. All that we ask is that the controller that you intend to return is complete and operational.

For the replacement controllers, the buy-back discount will apply to the following controllers only.

- Excel2 [5002-3082]
- Expert2 [5002-3002]
- Expert2 IP [5002-3012]
- Expert2 Slave [5002-3042]
- Excel4 [5002-3092]
- Expert4 [5002-3022]
- Expert4 IP [5002-3032]

Only the above products are eligible for the scheme.

### *Who is eligible for the scheme?*

All of our customers can partake in the scheme and enjoy this excellent offer.

### *How long will the scheme run for?*

The scheme will be launched on 1<sup>st</sup> April 2011 and the scheme will finish on the 30<sup>th</sup> April 2012 by which time we require all returned controllers at our warehouse. Any controllers received after that date will unfortunately not be eligible for the buy-back.

### *How Does the EXchange Scheme Operate?*

The Exchange Scheme works as follows:

1. Order the EX-Series controllers that will be used to replace the old S-Series controllers. Make a note of the PO number that you have used to order them against. You will need this in the next step.
2. Complete the form at the back of this pack. Make sure that you state the PO number
3. When you have removed the old S-Series controller from the site, complete the shipping label from the back of this pack and attach it to us
4. Send the controller back to us
5. Once we have made some basic checks on the controller we will dispose of it
6. We will arrange for the credit to your account.

### *What else?*

As part of the scheme, for each S-Series controller that we scrap, we will make a donation to the charity Help for Heroes.

You can check online to see how much has been raised for Help for Heroes by visiting [www.bmycharity.com/tdsi](http://www.bmycharity.com/tdsi). You can also make additional donations here if you so wish.

Help for Heroes (H4H) has raised nearly £95m since its launch in October 2007. All the funds raised to date are either allocated or spent on the direct, practical support of those wounded, sick or injured since 9/11. To date, H4H has funded a variety of projects including the £8m Rehabilitation Complex at Headley Court, a new £3.5m treatment centre for Combat Stress, adaptive adventure training through the Battle Back programme and the creation of a £6m Quick Reaction Fund to support individuals in need.

H4H, along with The Royal British Legion are working in partnership with the MOD to deliver the Defence Recovery Capability (DRC) - a comprehensive pathway to help wounded, injured and sick personnel launch back into the next phase of their lives. H4H have committed £90m to this. In February 2010, H4H announced its key role in the creation of five regional Personnel Recovery Centres that provide on-going training and support for the wounded after Headley Court.

H4H accepts that men and women injured in war may eventually have to leave their job of choice but is entirely focused on ensuring that if that has to happen, those individuals only do so when they are ready, have the very best opportunities and the long term care they need; they deserve nothing less.

For more information on this charity please visit [www.helpforheroes.org.uk](http://www.helpforheroes.org.uk).



# exchange Scheme Application Form

Use this form to register your participation in the scheme and to tell us the details of the S-Series controller that you have replaced. When you have completed it, please fax it back to us on **01202 724975** or scan and e-mail it to [sales@tdsi.co.uk](mailto:sales@tdsi.co.uk)

*Please use one form for each door controller that you want to claim.*

## About You

Please provide some basic information about you and your company

Company Name	
Contact Name	
E-Mail Address	
Contact Telephone Number	

## Site Information

Please tell us the name of the site from which this S-Series door controller has been removed

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## Controller Information

Here, please tell us about the controller that you have replaced (tick as appropriate)

Controller Type to be Returned			Serial Number	Has been replaced with Controller Type					
System 2	System 4	System 4 Digital		EXCEL <sup>2</sup>	EXCEL <sup>+</sup>	EXPERT <sup>2</sup>	EXPERT <sup>2</sup> IP	EXPERT <sup>+</sup>	EXPERT <sup>+</sup> IP
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Ordering Information

Please tell us your Purchase Order number that you have ordered the replacement controller against (this is so that we know which order to credit against).

Purchase Order Number



For more information please call us on **01202 723535**

TDSi  
Unit 10 Concept Park  
Innovation Close  
Poole  
Dorset  
BH12 4QT

exchange Returns Number